

Monica West is the Manager, Stakeholder Engagement for Washington Gas. Monica oversees all jurisdictional community engagement activities to promote key business initiatives and ensure compliance with utility requirements, including the accelerated pipeline replacement programs. Monica serves as chief liaison to all civic and community organizations, citizen associations, small business organizations, and workforce development throughout the utility's operating footprint.



Before joining Washington Gas in 2019, Monica worked for a decade as Senior Program Manager for the District of Columbia. She planned, developed, and administered comprehensive employment programs and services to the public. Before joining the District of Columbia, Monica worked for 14 years as Assistant Vice President for External Affairs with Chevy Chase Bank (currently Capital One), where she led the strategy, planning, and expansion of community relations, promotions, philanthropy, and product marketing programs to advance corporate social responsibility, customer diversification, and business growth goals.

Monica is a resident of Prince Georges County, Maryland. Monica holds a master's degree from the University of Maryland and a bachelor's degree from Bowie State University.